



Secretary of State
Ken Wyma

Reflections on WebJunction & eLearning

WALE Conference

October 29, 2013

9:45-11:00am

WebJunction Video



Quickly find the answer to your Question



[Go to Courses](#)

[Find Training](#)

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WebJunction Washington – *A resource for Washington library staff*

[WA Home](#)

[Public Library Policies](#)



[Our Partners](#) · [Washington](#)



1910 Flood at Hooper WA (WRH Image)

Welcome to WebJunction Washington!

The Washington State Library has partnered with WebJunction to provide access to workshops, courses and conferences focusing on professional development. Through staff development and heightened awareness of current and evolving practices, Washington libraries will enrich their customers' library experience.

To view the course catalog select **Go to Courses** and login to the new learning management system.



WebJunction Washington Courses

[Go to Courses](#)

[Request Course Access](#)

[Preview Course Catalog](#)

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- [First Tuesdays](#)
- [E-Readers/E-Books](#)
- [Washington State Library Services to Libraries](#)
- [Northwest Central](#)
- [Washington State Library](#)
- [Washington State Public Libraries Policy Page](#)

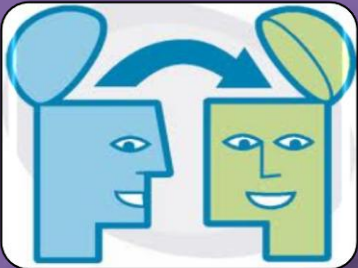
What does WebJunction do?



delivers free learning resources and information via WebJunction.org



provides access to self-paced online courses for library staff sponsored by the Washington State Library



provides a means for libraries and library staff to share their experience and knowledge

WebJunction is active...

- more than **80,000** library workers
- engagement with **69%** US public libraries;
63% US rural libraries
- **25,000** Crossroads subscribers



This past year alone:

- **>450,000** website visits
- **16,000** webinar registrants and **7,700** attendees
- avg. **300** people attended each webinar
- **9,800** course enrollments

Libraries and the Affordable Care Act

New project to provide information to the library community regarding opportunities and resources to connect patrons to health and wellness information.

- IMLS cooperative agreement
- ZeroDivide partnership



Information on this program here:
oc.lc/ehealth

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How does WebJunction inspire you?

It's WebJunction's 10th anniversary! We're excited to be celebrating 10 orbits around the online universe. That's [Ten Years of Continuous Learning](#) and sharing knowledge, tools and support that librarians and library staff need to power vibrant libraries. The "we" is inclusive because the truth is that [YOU are WebJunction](#). You are all part of the vital community that we have been building together. We hope you will celebrate with us by sharing your WebJunction story in one of these ways:

- Create your own "WebJunction inspires me..." video; we'll add it to our [YouTube playlist](#)
- Post to [WebJunction's LinkedIn Group](#)
- Or WebJunction's [Facebook page](#), [Google+](#), or [Pinterest](#)
- Tag Twitter comments with #WJ10th to [@WebJunction](#)
- Tag your special WebJunction photos on Flickr with #WJ10th or download and use one of the new [WebJunction Badges](#)
- Or send it to us in an email:

Join the Conversation

View news, documents, discussions, and more resources:

[Share Your Story Overview](#)

- [Documents](#)
- [News](#)
- [Discussions](#)
- [See Also](#)

Library staff are also sharing knowledge and resources on hot topics in libraries here:

- [WJ Discussions](#)
- [WJ LinkedIn Group](#)



[Find Training](#)

[Explore Topics](#)

[Share Your Story](#)

[Our Partners](#)

[About Us](#)

State library organizations partner with WebJunction to offer their members sponsored access to our courses and other online training opportunities. If your state library is participating, then visit your state's section to request free course sponsorship, and browse for news, information, and resources relevant to your region and your library.



[Florida](#)

[Idaho](#)

[Illinois](#)

[Indiana](#)

[Maine](#)

[Minnesota](#)

[Mississippi](#)

[Montana](#)

[North Carolina](#)

[Ohio](#)

[Pennsylvania](#)

[Texas](#)

[Virginia](#)

[Washington](#)

[Learn more about WebJunction Partner](#)

[Program »](#)

Posted In: [Community Relations](#), [Manage Staff Training](#), [Marketing & Outreach](#)

[Digital Inclusion Infographic: The Internet is Important to Everyone](#)



Sign up below to receive Crossroads WebJunction's monthly e-newsletter. [Browse recent issues >](#)

E-mail



Quickly find the answer to your Question

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WebJunction Washington – A resource for Washington library staff

WA Home

Public Library Policies



Our Partners > Washington



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Quick Links

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Request WebJunction Course Access

Please use this form to request a sponsored course access account from your state library agency for the self paced courses at WebJunction. If your state is not listed in the State Partner list below, library staff in your state are not being sponsored for this benefit at this time.

Note your course access account is separate from any account you have on the WebJunction site, but you may use the same username for both.

▶ ALL FIELDS REQUIRED

Your Information

▶ State Partner

Washington ▼

▶ Create a username for your course account

Choose a username that is at least 8 characters, with no spaces or special characters.

▶ First Name

▶ Last Name

▶ E-mail



▼ Behavior

Children's Safety/Unattended Children

Asotin	Seattle
Camas	Seattle [Children's Areas]
Columbia County - pdf	Sno-Isle
Everett	Sno-Isle {Español}
King [Parental Responsibility] - pdf	Spokane County - pdf
Liberty Lake [Parental Responsibility] - pdf	Spokane Public - pdf
North Olympic - pdf	Stevens County
Orcas Island	Timberland - pdf
Pierce	Upper Skagit - pdf
Pierce - pdf	Whatcom
Port Townsend	Yakima - pdf
Pullman - pdf	Yakima - pdf {Español}
Puyallup - pdf	

▼ Code/Rules of Conduct

Disruptive/Violent

Asotin [Disruptive]	Sno-Isle [Disruptive] {Español}
Columbia County [Workplace Violence] - pdf	Timberland [Disruptive] - pdf
Pend Orielle [Violence]	Whatcom [Disruptive]
Sno-Isle [Disruptive]	

Enforcement

Columbia County [Patron Exclusion] - pdf	Seattle [Enforcement]
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Food, Beverages & Smoking

Columbia County [Smoking] - pdf	Pierce [Smoking] - pdf
Orcas Island [Smoking]	Seattle [Food & Beverage]
Pierce [Alcohol]	Spokane Public [Smoking] - pdf
Pierce [Alcohol] - pdf	Stevens County [Refreshments]
Pierce [Smoking]	

Patron

Bellingham	Pierce [Facility Use]
Camas	Pierce [Facility Use] - pdf
Columbia County - pdf	Pullman - pdf
Everett	Richland - pdf



Course Catalog



library.skillport.com/courseware/Content/fin_02_a04_bs_enusb.htm?AICC_URL=https%3A%2F%2Foclc.platform.com%2Fplateau%2FPwsAicc&AICC_SID=C21831M13285

skills off

Introd SkillSoft logo pting

Business Goals

Plan Control

6/29

SkillSoft Course Player - Mozilla Firefox

library.skillport.com/courseware/Content/mgmt_03_a03_bs_enusb.htm?AICC_URL=https%3A%2F%2Foclc.platform.com%2Fplateau%2FPwsAicc&AICC_SID=C20708M11

skills off

Learning to Lead Lesson Pre-test

Question

Ken's previous job was in the organization's laboratory. He had been more involved with technical work and processes than with managing or supervising people. Leadership was a new challenge for Ken. How will he benefit from understanding the importance of good team leadership?

- He will consider the impact leadership will have on his team.
- He will be able to see where leadership fits into his new role.
- He will be able to identify the qualities of a good leader.
- He will be able to identify his own strengths and weaknesses as a leader.
- He will be seen as a better manager and will be promoted more quickly.

That's correct.

Status

2/7

Self Paced Courses

Library



Outline Narration Search

- There will always be storytellers
 - Choose Path
 - Navigating In the Course
 - Meet Nancy D. Tolson
- What does it mean to be a storyteller?
- So You Want to Tell a Story? What Kind?
- What's Your Style?
- Where Do You Get the Stories?
- You Found a Story. Now What's Next?
- Giving credit to your story
- The Empty House
- Practical Aspects of Storytelling
- Tips for the Storyteller

There will always be storytellers



LibraryU

Note: This course uses audio narration.
Check that audio is enabled.

Self Paced Courses

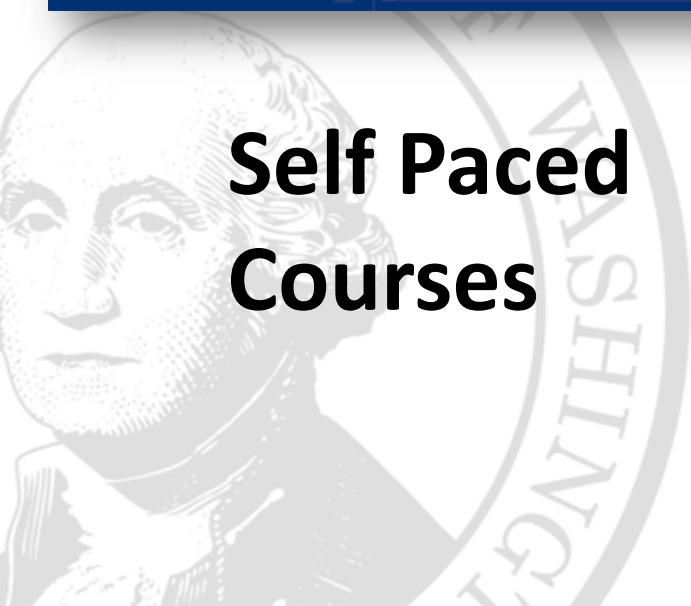
Library



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- What's Your Style?
 - Humorous
 - Poetic
 - Tongue Twister
 - Physical
 - Verbatim
- Explore Your Style
 - Where Do You Get the Stories?
 - You Found a Story. Now What's Next?
 - Giving credit to your story
 - The Empty House
 - Practical Aspects of Storytelling
 - Tips for the Storyteller

Click on a knight's helmet to Explore Your Style



All courses » Business » Business Skills » Leading Productive Meetings



Leading Productive Meetings with Dave Crenshaw

in playlist bookmark feedback

Search this course submit

In this course, author and business coach Dave Crenshaw teaches you to get the most from your meetings—turning them into productive avenues for communicating, connecting, and accomplishing real work. The course demonstrates a simple, usable framework that will help you lead and participate in meetings large and small and provides insight into how to schedule, conduct, and follow up on meetings with minimum time and maximum results.

Topics include:

- Reducing the length and number of

show more

author Dave Crenshaw
 subject Business, Collaboration, Business Skills, Time Management, Leadership, Management
 level Appropriate for all
 duration 1h 22m

table of contents		exercise files	transcript	author	preferences	FAQs
+ expand all - collapse all			viewed	duration		
▼ Introduction				1m 32s		
Welcome			eye icon	1m 3s		
Using the exercise files			eye icon	29s		
▼ 1. General						
Understanding						
Using tech						
Meeting vi						
Understan						
Deciding b						
▼ 2. Before th						
Determinin						
Scheduling						
Establishi						
Determinin						

Giving and taking feedback from the Course Leading Productive Meetings - Mozilla Firefox

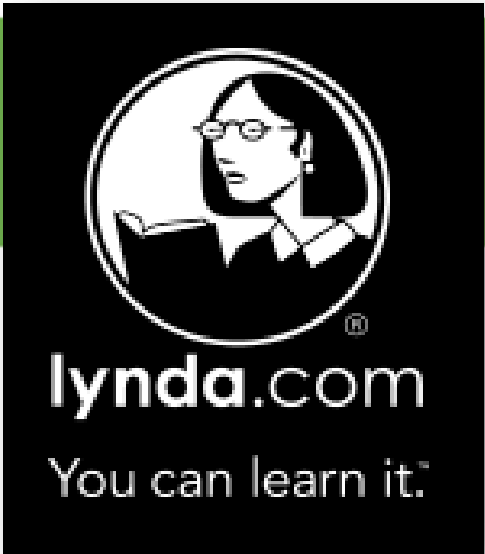
www.lynda.com/home/Player.aspx?pk4=89514&playChapter=False

Ch. 3. During the Meeting | Now playing: Giving and taking feedback

00:02:04 / 00:03:14

volume auto-play chapter off

movie time code player prefs maximize



Self Paced Courses

- Curricula Instructor-Led Online Blended Other Exact Phrase
 Search All Languages

Go

Advanced Search

Browse Catalog

Calendar of Offerings

Subject Area Menu

Courses

Currency: All

[Expand All] [Collapse All]

Adobe Applications

Archived Webinars

- Communication (3)
- Interpersonal Skills (2)
- Library Management (7)
- Marketing & Messaging (7)
- Programming (9)
- Social Media (3)
- Technical Services (8)
- Technology (5)
- Training & Development (5)

Customer Service & Interpersonal Skills

Featured Course Providers

Archived Webinars – library-specific content from WebJunction, ALCTS, Infopeople, Montana State Library and TechSoup

Archived Webinars

The Future of Online Learning - Mozilla Firefox

The Future of Online Learning - Mozilla Firefox

The Future of Online Learning - Mozilla Firefox

The Future of Online Learning - Mozilla Firefox

lms.webjunction.org/contentServer/wj/wbnr/futurelearn/index_lms.html?AICC_SID=C30888M2301S&AICC_URL=https%3a%2f%2foclc.plateau.com%2fplateau%2fpwsAicc

The Future of Online Learning (58:52 / 58:54) | EXIT

OCLC WebJunction

Outline

- Telling the Library Story
- Instructions
- Learning Resources
- The Playback Interface
- Webinar Introduction
- History of Technology & Learning
- Context, Construction, Collaboration
- Mapping a Future for eLearning
- Autonomy Strategies
- Mastery Strategies
- Purpose
- Webinar Attendance

Webinar Attendance

Choose **Yes** to affirm you have viewed the webinar and wish to receive a certificate of attendance.

Yes

No

SLIDE 12 OF 12 PLAYING 00:00 /

Creating a Culture of Innovation in your Library and Community

Event Description: We hear about libraries that are leaders in innovation, implementing ideas that keep the library growing and vital. If you wish you could see where to go, this webinar will be here to get you in and support for your ideas.

Learn where to find innovative ideas, how to share them, and how to get buy-in and support for your ideas.

Presented by Heather Braun, Digital & Technology Services Manager, University of Illinois System. Inger # www.heatherbraun.com the year.

What are your goals for viewing this webinar?

Personal Goals

Team Goals

Discussion question

Heather presents a number of examples of these stand out to you? Why?

- 1.
- 2.
- 3.

What ideas do these spark for innovations in your library?

Activity 1

Watch the short video created by the Brigham Young University students: www.bruce2.com

What do you think of this "out of the box" idea?

WJ Course Completion Certificate!

Archived Webinars

June – August 2013 Top Courses

Rank	June-Aug 2013 Top Courses	
1	Introduction to Cataloging for Non-Catalogers (LibraryU)	76
2	Accompanying the Young Reader: Helping the Reader Choose Appropriate Books (LibraryU)	59
3	Readers' Advisory Services (LibraryU)	53
4	Libraries Go Boom: Library Service to Older Adults and Baby Boomers (WJ Webinar)	53
5	Customer Service Confrontation and Conflict (Skillsoft)	52
6	That's Not What I Said!: Foundations of Interpersonal Communication (WJ Webinar)	49
7	Dealing with Angry Patrons (LibraryU)	49
8	Shelving with Dewey (LibraryU)	48
9	Understanding Compassion Fatigue in Your Library (WJ Webinar)	46
10	Basic Web-based Reference (LibraryU)	45
11	Changes from AACR2 to RDA Part ONE (ALCTS webinar)	44
12	The Power of Image: presenting with the brain in mind (WJ Webinar)	44
13	So Many Devices, So Little Time (WJ Webinar)	44
14	Weeding the Library Collection (LibraryU)	42
15	What's New for Storytimes (Infopeople webinar)	36
16	Creating a Positive Attitude (Skillsoft)	34
17	Planning Story Times for Children (LibraryU)	34
18	E-Readers for Everyone (TechSoup webinar)	31
19	What Would Walt Do (WJ Webinar)	31
20	RDA in 10 Easy Steps (ALCTS Webinar)	30

Webinars!



Upcoming Webinars

All Upcoming Events

OCT

8

08 October 2013

[Serving Readers: Beyond the Basics](#)

This webinar expands on basic premises and practices of reader's advisory, exploring new ways to address the needs of your library's core constituency of readers.

OCT

23

23 October 2013

[Libraries Go "Outside the Box" with Redbox](#)

A webinar with the Outside the Box program exploring how libraries are leveraging the placemaking process to build community engagement through local entertainment events.

NOV

6

06 November 2013

[Serving Job Seekers: Library and Workforce System Partnerships That Work](#)

In this webinar, learn how innovative partnerships between state and local libraries and their workforce systems can amplify services to meet community employment needs.

NOV

12

12 November 2013

[Grace Under Pressure: Tips and Tricks to Cultivate a Positive Approach](#)

This webinar explores stress-reduction skills and strategies to help face challenging situations that impact our personal work styles, our organizations, and the communities we serve.



07 February 2013

[Self-Directed Achievement: if you give library staff an hour](#)

This webinar shares how staff at the Tooele City Library implemented a "Self-Directed Achievement" model for staff development.

Rating: ★★★★★

This event has passed. [View the archive.](#)



23 January 2013

[Creating a Culture of Innovation in your Library and Community](#)

A webinar exploring how to grow and sustain innovation in libraries and in communities.

Rating: ★★★★★

WebJunction Event Archives



[The Impact of an Ice Cream Sundae](#)

A webinar exploring how libraries and community organizations can become innovative partners and collaborators, mixing resources, programs, personnel or funding.

Rating: ★★★★★

This event has passed. [View the archive.](#)



12 December 2012

[What Would Walt Do?: Quality Customer Service for Libraries](#)

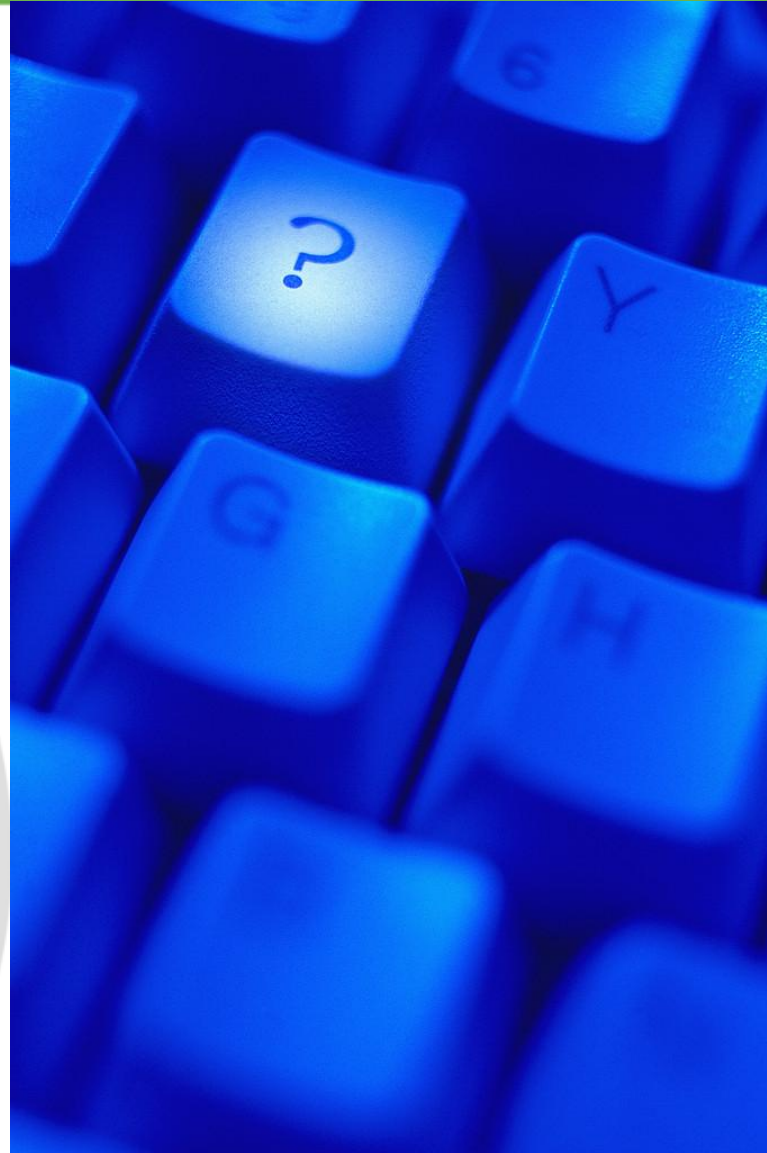
This webinar shares how libraries in Colorado are integrating what they learned at the Disney Institute on Quality Service to improve customer service for patrons.



Questions?



 Secretary of State
Kim Wyman



Why take online training?

Accessibility – there for when you are ready to train

Build knowledge and skills to bolster your success at work

Augment resume and job applications

Advancement in the library world

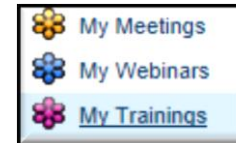
Digital Badges

Certificate of Completion

Performance Document enhancement

Navigating the Technology

- [GoToTraining](#) and GoToWebinar



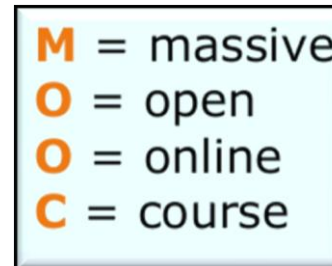
- Blackboard



- TED
[Seattle Public Library](#)



- MOOCs
[UW Seattletimes MOOCs Article](#)



WebJunction Webinar

WebJunction – A learning place for Libraries

- <http://blip.tv/webjunction/introduction-to-the-webjunction-lms-6034159>

The screenshot displays the WebJunction LMS interface for a user named Brian Haight. The browser address bar shows the URL <https://oclc-plateau.com/plateau/user/personal/landOnPortalHome.do#>. The page header includes the WebJunction logo and the user's name. The main content area is divided into two columns. The left column, titled "My Courses", lists two self-paced courses: "PowerPoint 2010: Collaborating and Sharing Presentations" (in progress) and "Self-Directed Achievement (WJ Webinar)" (available). The right column, titled "Easy Links", provides navigation options such as "News", "Reports", "Options and Settings", and "Return to webjunction.org". A "Completed Courses" section indicates that 2 items were completed in the last 30 days. The interface is clean and professional, with a blue and white color scheme.

WebJunction Webinar

What you'll see

The Future of Online Learning - Windows Internet Explorer provided by Sno-Isle Libraries

The Future of Online Learning (00:02 / 58:54) | EXIT

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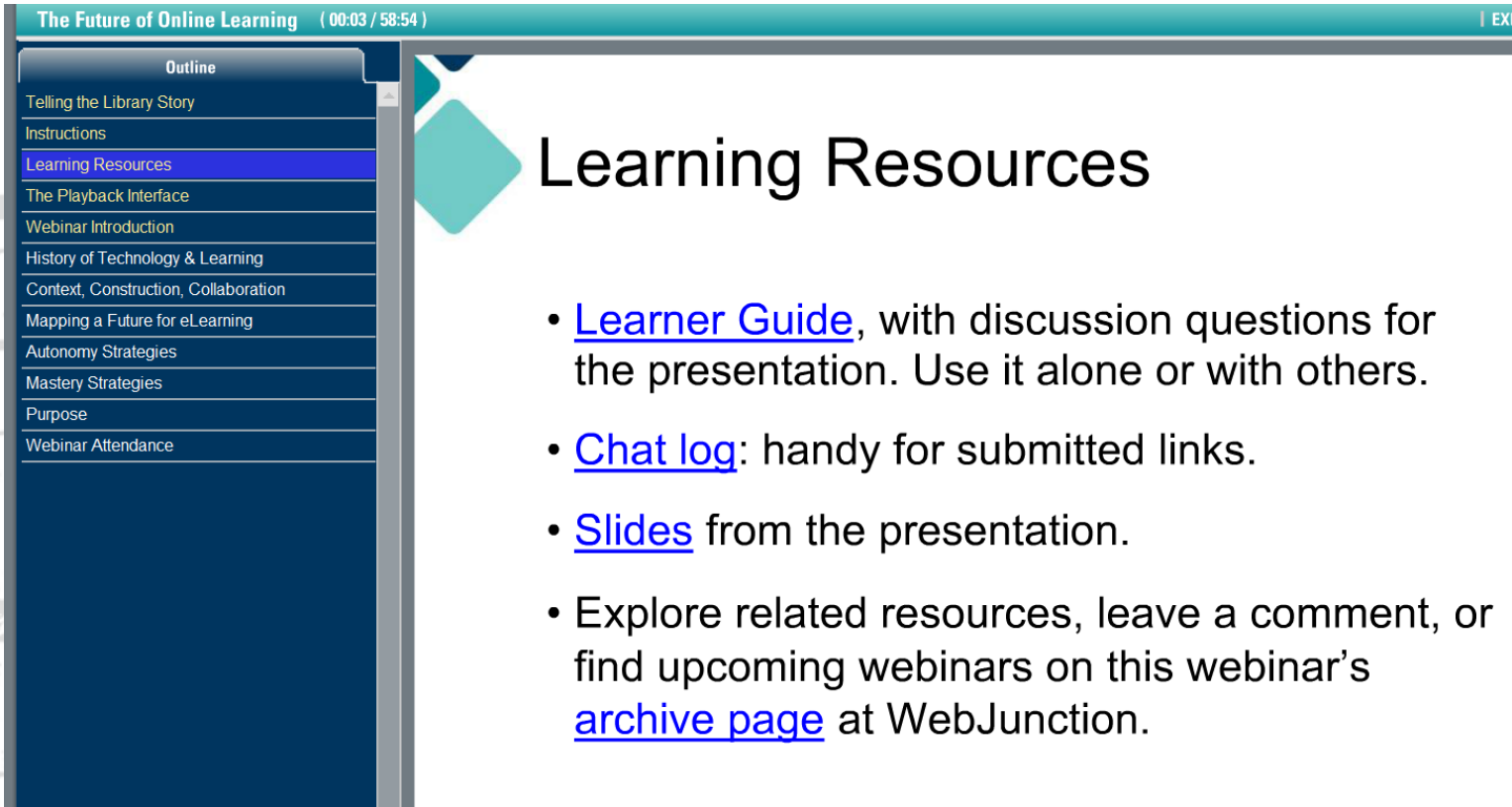
Watch and Receive Credit

1. Review the learner guide and supporting documents.
2. Watch the webinar recording and respond to the questions in the learner guide.
3. Go to *Webinar Attendance* and affirm you have viewed the archive.
4. Follow the instructions to print your certificate of attendance.

SLIDE 2 OF 12 CLICK NEXT TO ADVANCE 00:01 / 00:02

Speaker icon, Play/Pause, Previous/Next, Refresh

Resources provided



The Future of Online Learning (00:03 / 58:54) | EXIT

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Learning Resources

- [Learner Guide](#), with discussion questions for the presentation. Use it alone or with others.
- [Chat log](#): handy for submitted links.
- [Slides](#) from the presentation.
- Explore related resources, leave a comment, or find upcoming webinars on this webinar's [archive page](#) at WebJunction.

Attitude Makes the Difference!

- **Be excited**

You will come away with new knowledge –that’s exciting

- **Be prepared**

Be there early to se up technology

- **Be a participant**

Eliminate distraction

Zone in

Reach out

Share via chat

Share learning with colleagues

Attitude Makes the Difference!

- Learner guides
- Cohorts
- Archive viewing
- Integrating into learning plans/performance expectations
- Motivating learners to take the next step
- Growing a “learning organization”



SOS

Office of the Secretary of State

Washington State Library



Thanks!

