Secretary of State
Kim Wyman

Reflections on WebJunction & eLearning

WALE Conference

October 29, 2013

9:45-11:00am

WebJunction Video

OCLC WebJunction
The learning place for libraries.

Quickly find the answer to your Question

Search WebJunction

Go to Courses

Find Training | Explore Topics | Share Your Story | Our Partners | About Us

WebJunction Washington – *A resource for Washington library staff*

WA Home | Public Library Policies

Our Partners › Washington

1910 Flood at Hooper WA (WRH Image)

Welcome to WebJunction Washington!

The Washington State Library has partnered with WebJunction to provide access to workshops, courses and conferences focusing on professional development. Through staff development and heightened awareness of current and evolving practices, Washington libraries will enrich their customers' library experience.

To view the course catalog select **Go to Courses** and login to the new learning management system.

WebJunction Washington Courses

Go to Courses

Request Course Access

Preview Course Catalog

Follow Us

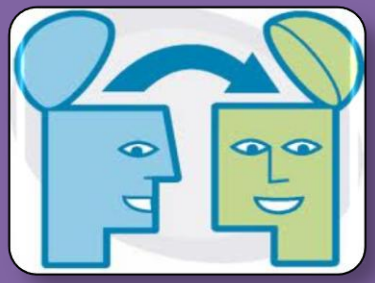
Quick Links

- WSL Training and Certification
- First Tuesdays
- E-Readers/E-Books
- Washington State Library Services to Libraries
- Northwest Central
- Washington State Library
- Washington State Public Libraries Policy Page

What does WebJunction do?

delivers free learning resources and information via WebJunction.org

provides access to self-paced online courses for library staff sponsored by the Washington State Library



provides a means for libraries and library staff to share their experience and knowledge

WebJunction is active…

- more than **80,000** library workers
- engagement with **69%** US public libraries;

  63% US rural libraries
- **25,000** Crossroads subscribers

This past year alone:

- **>450,000** website visits
- **16,000** webinar registrants and **7,700** attendees
- avg. **300** people attended each webinar
- **9,800** course enrollments

Libraries and the Affordable Care Act

New project to provide information to the library community regarding opportunities and resources to connect patrons to health and wellness information.

- IMLS cooperative agreement
- ZeroDivide partnership

Information on this program here:
oc.lc/ehealth

How does WebJunction inspire you?

It's WebJunction's 10th anniversary! We're excited to be celebrating 10 orbits around the online universe. That's Ten Years of Continuous Learning and sharing knowledge, tools and support that librarians and library staff need to power vibrant libraries. The "we" is inclusive because the truth is that YOU are WebJunction. You are all part of the vital community that we have been building together. We hope you will celebrate with us by sharing your WebJunction story in one of these ways:

- Create your own "WebJunction inspires me..." video; we'll add it to our YouTube playlist
- Post to WebJunction's LinkedIn Group
- Or WebJunction's Facebook page, Google+, or Pinterest
- Tag Twitter comments with #WJ10th to @WebJunction
- Tag your special WebJunction photos on Flickr with #WJ10th or download and use one of the new WebJunction Badges
- Or send it to us in an email:

Join the Conversation

View news, documents, discussions, and more resources:

Share Your Story Overview

- Documents
- News
- Discussions
- See Also

Library staff are also sharing knowledge and resources on hot topics in libraries here:

- WJ Discussions
- WJ LinkedIn Group

State library organizations partner with WebJunction to offer their members sponsored access to our courses and other online training opportunities. If your state library is participating, then visit your state's section to request free course sponsorship, and browse for news, information, and resources relevant to your region and your library.

Learn more about WebJunction Partner Program »

Florida
Idaho
Illinois
Indiana
Maine
Minnesota
Mississippi
Montana
North Carolina
Ohio
Pennsylvania
Texas
Virginia
Washington

Posted In: Community Relations, Manage Staff Training, Marketing & Outreach

Digital Inclusion Infographic: The Internet is Important to Everyone

Sign up below to receive Crossroads, WebJunction's monthly e-newsletter.
Browse recent issues >

E-mail

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The learning place for libraries.

Request WebJunction Course Access

Please use this form to request a sponsored course access account from your state library agency for the self paced courses at WebJunction. If your state is not listed in the State Partner list below, library staff in your state are not being sponsored for this benefit at this time.

Note your course access account is separate from any account you have on the WebJunction site, but you may use the same username for both.

ALL FIELDS REQUIRED

Your Information

State Partner

Washington

Create a username for your course account

Choose a username that is at least 8 characters, with no spaces or special characters.

First Name

Last Name

E-mail

Behavior

Children's Safety/Unattended Children

- Asotin
- Camas
- Columbia County - pdf
- Everett
- King [Parental Responsibility] - pdf
- Liberty Lake [Parental Responsibility] - pdf
- North Olympic - pdf
- Orcas Island
- Pierce
- Pierce - pdf
- Port Townsend
- Pullman - pdf
- Puyallup - pdf
- Seattle
- Seattle [Children's Areas]
- Sno-Isle
- Sno-Isle {Español}
- Spokane County - pdf
- Spokane Public - pdf
- Stevens County
- Timberland - pdf
- Upper Skagit - pdf
- Whatcom
- Yakima - pdf
- Yakima - pdf {Español}

Code/Rules of Conduct

Disruptive/Violent

- Asotin [Disruptive]
- Columbia County [Workplace Violence] - pdf
- Pend Orielle [Violence]
- Sno-Isle [Disruptive]
- Sno-Isle [Disruptive] {Español}
- Timberland [Disruptive] - pdf
- Whatcom [Disruptive]

Enforcement

- Columbia County [Patron Exclusion] - pdf
- Seattle [Enforcement]

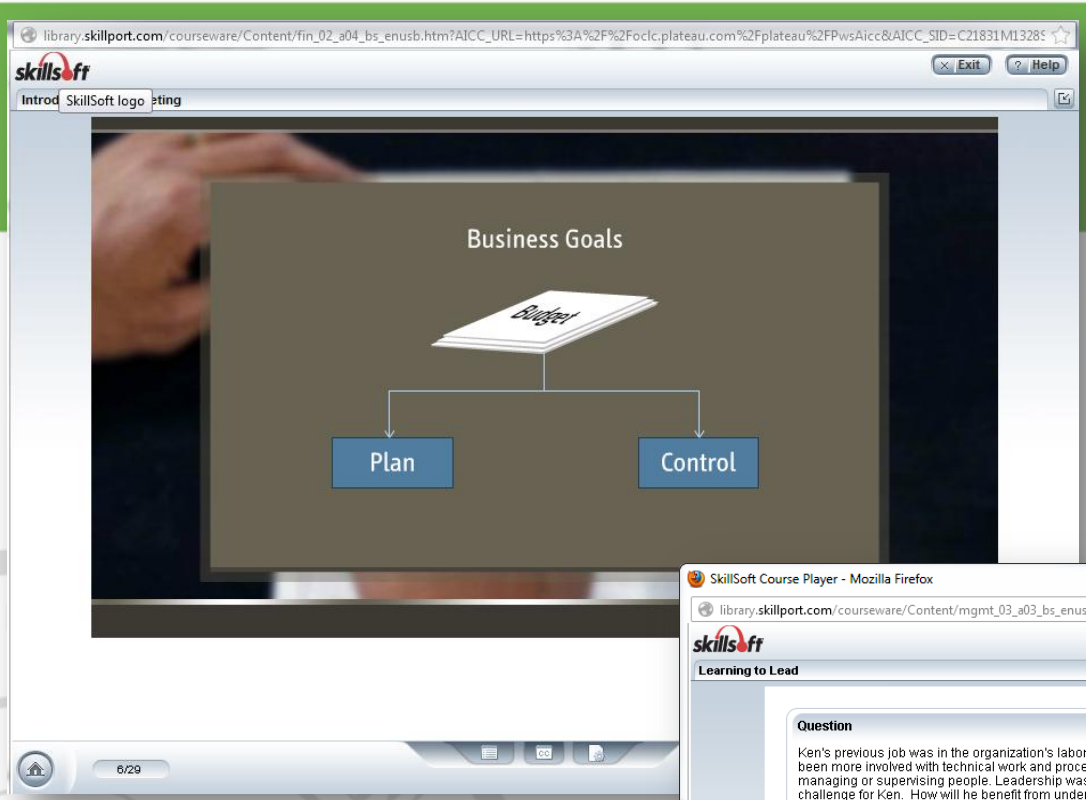
Food, Beverages & Smoking

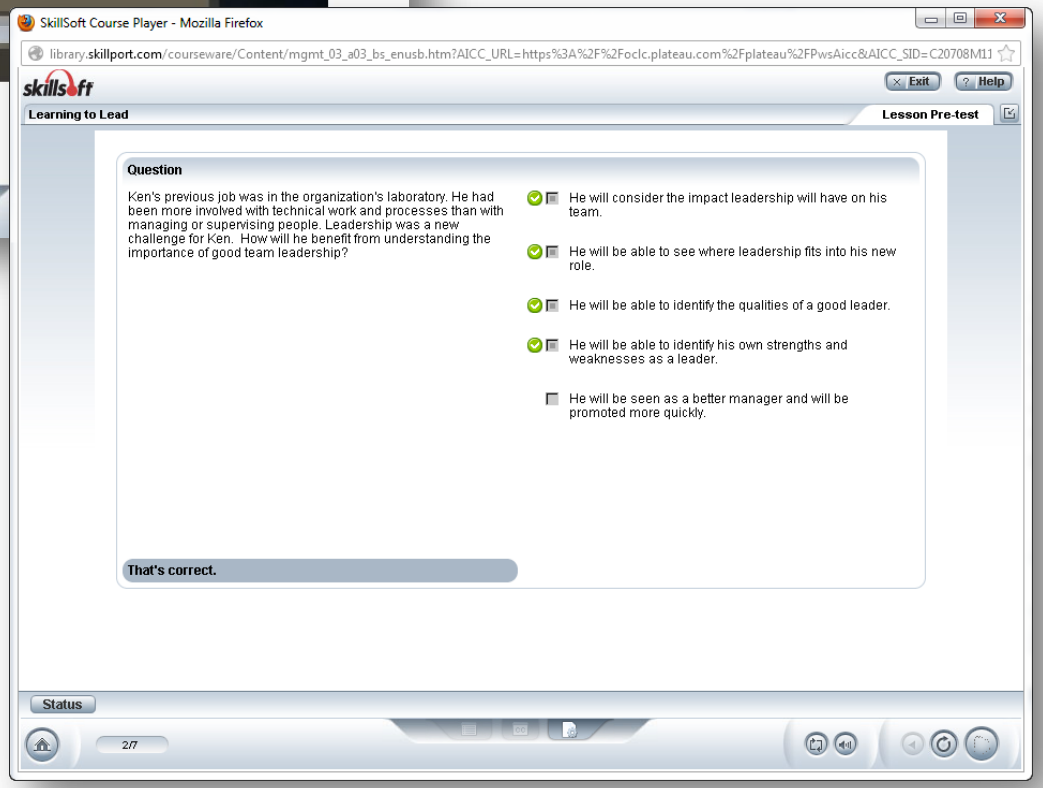
- Columbia County [Smoking] - pdf
- Orcas Island [Smoking]
- Pierce [Alcohol]
- Pierce [Alcohol] - pdf
- Pierce [Smoking]
- Pierce [Smoking] - pdf
- Seattle [Food & Beverage]
- Spokane Public [Smoking] - pdf
- Stevens County [Refreshments]

Patron

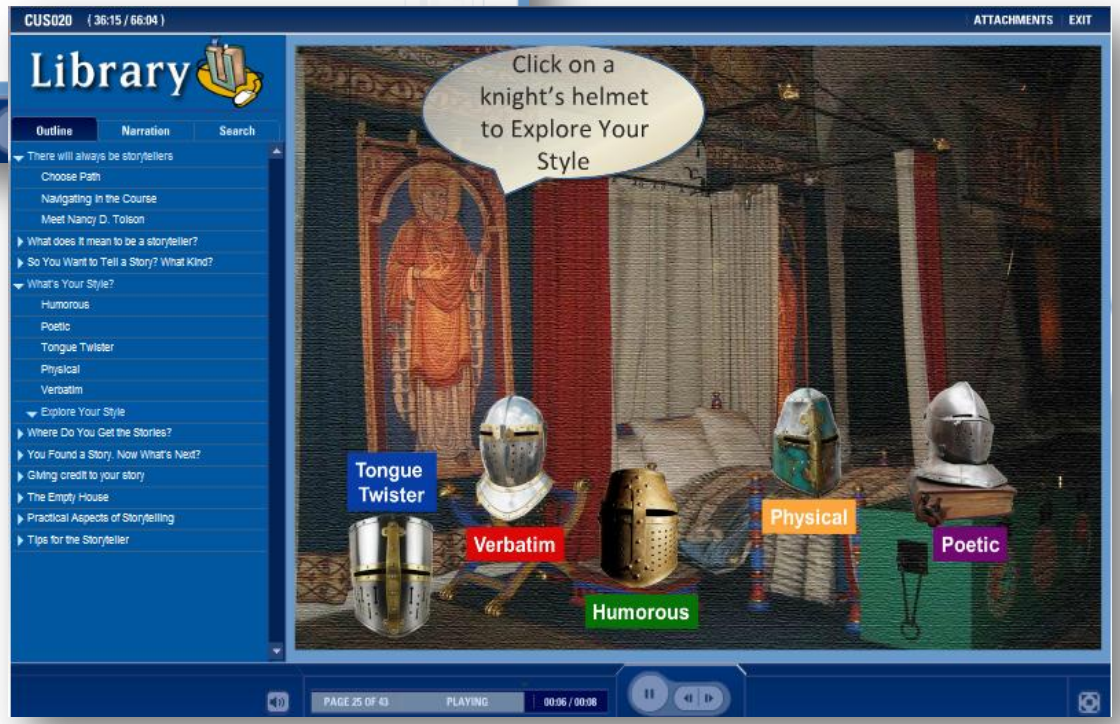
- Bellingham
- Camas
- Columbia County - pdf
- Pierce [Facility Use]
- Pierce [Facility Use] - pdf
- Pullman - pdf

Course Catalog





Self Paced Courses



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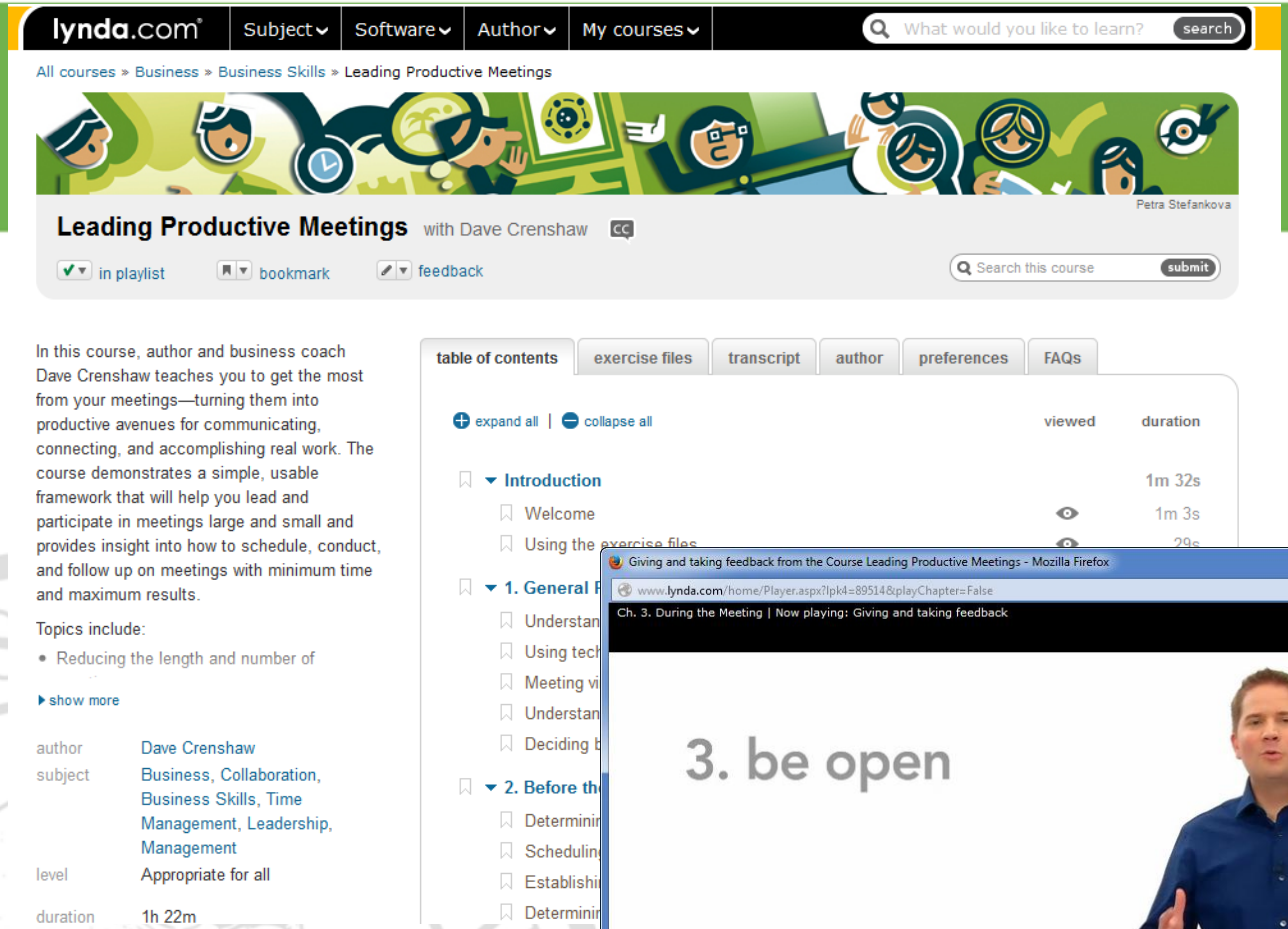

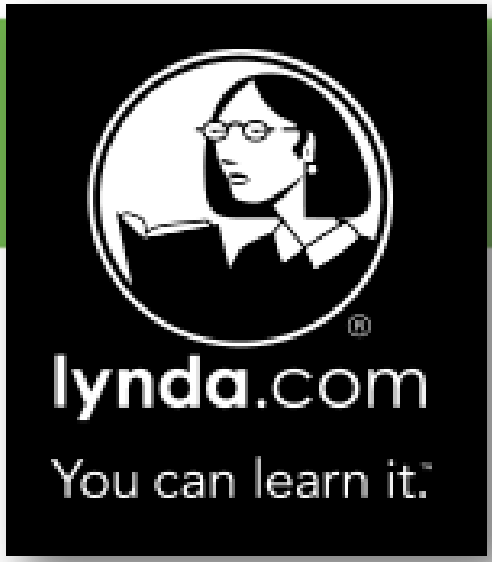

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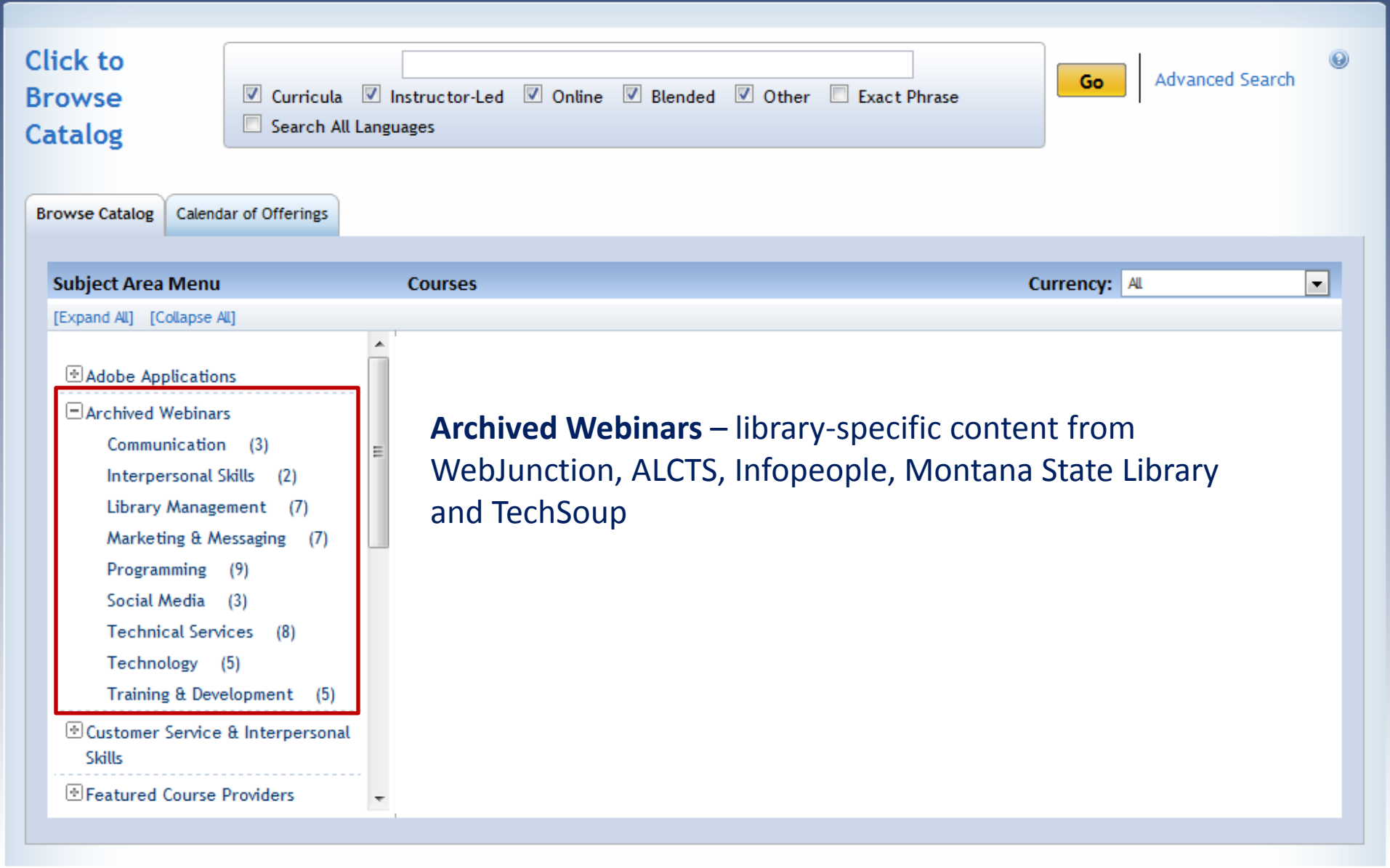
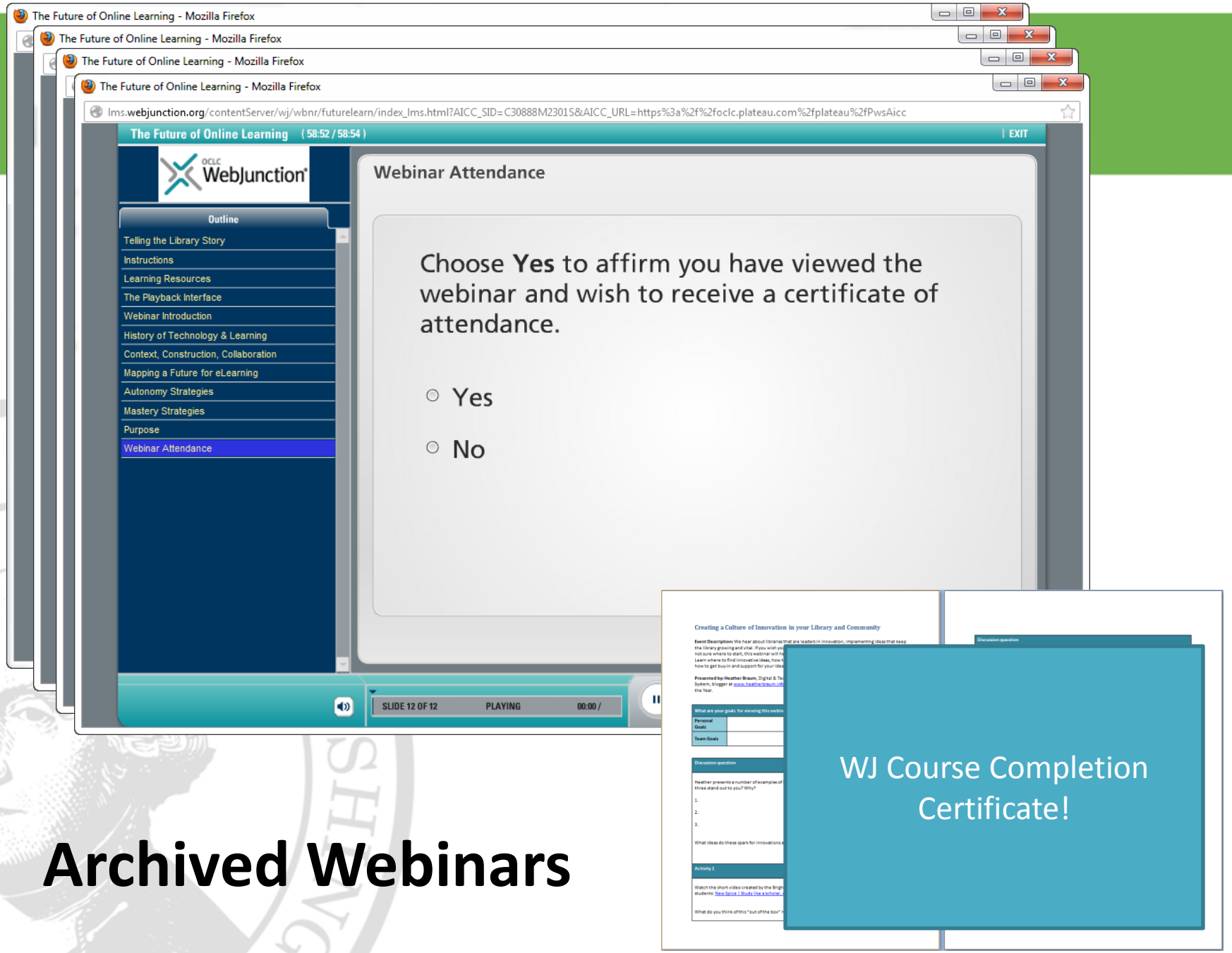


Archived Webinars



Archived Webinars

June – August 2013 Top Courses

Rank	June-Aug 2013 Top Courses	
1	Introduction to Cataloging for Non-Catalogers (LibraryU)	76
2	Accompanying the Young Reader: Helping the Reader Choose Appropriate Books (LibraryU)	59
3	Readers' Advisory Services (LibraryU)	53
4	Libraries Go Boom: Library Service to Older Adults and Baby Boomers (WJ Webinar)	53
5	Customer Service Confrontation and Conflict (Skillsoft)	52
6	That's Not What I Said!: Foundations of Interpersonal Communication (WJ Webinar)	49
7	Dealing with Angry Patrons (LibraryU)	49
8	Shelving with Dewey (LibraryU)	48
9	Understanding Compassion Fatigue in Your Library (WJ Webinar)	46
10	Basic Web-based Reference (LibraryU)	45
11	Changes from AACR2 to RDA Part ONE (ALCTS webinar)	44
12	The Power of Image: presenting with the brain in mind (WJ Webinar)	44
13	So Many Devices, So Little Time (WJ Webinar)	44
14	Weeding the Library Collection (LibraryU)	42
15	What's New for Storytimes (Infopeople webinar)	36
16	Creating a Positive Attitude (Skillsoft)	34
17	Planning Story Times for Children (LibraryU)	34
18	E-Readers for Everyone (TechSoup webinar)	31
19	What Would Walt Do (WJ Webinar)	31
20	RDA in 10 Easy Steps (ALCTS Webinar)	30

Webinars!

Upcoming Webinars

All Upcoming Events

OCT
8

08 October 2013

Serving Readers: Beyond the Basics

This webinar expands on basic premises and practices of reader's advisory, exploring new ways to address the needs of your library's core constituency of readers.

OCT
23

23 October 2013

Libraries Go "Outside the Box" with Redbox

A webinar with the Outside the Box program exploring how libraries are leveraging the placemaking process to build community engagement through local entertainment events.

NOV
6

06 November 2013

Serving Job Seekers: Library and Workforce System Partnerships That Work

In this webinar, learn how innovative partnerships between state and local libraries and their workforce systems can amplify services to meet community employment needs.

NOV
12

12 November 2013

Grace Under Pressure: Tips and Tricks to Cultivate a Positive Approach

This webinar explores stress-reduction skills and strategies to help face challenging situations that impact our personal work styles, our organizations, and the communities we serve.

07 February 2013

Self-Directed Achievement: if you give library staff an hour

This webinar shares how staff at the Tooele City Library implemented a "Self-Directed Achievement" model for staff development.

Rating: ★★★★★

This event has passed. View the archive.

23 January 2013

Creating a Culture of Innovation in your Library and Community

A webinar exploring how to grow and sustain innovation in libraries and in communities.

Rating: ★★★★★

WebJunction Event Archives

The Impact of an Ice Cream Sundae

A webinar exploring how libraries and community organizations can become innovative partners and collaborators, mixing resources, programs, personnel or funding.

Rating: ★★★★☆

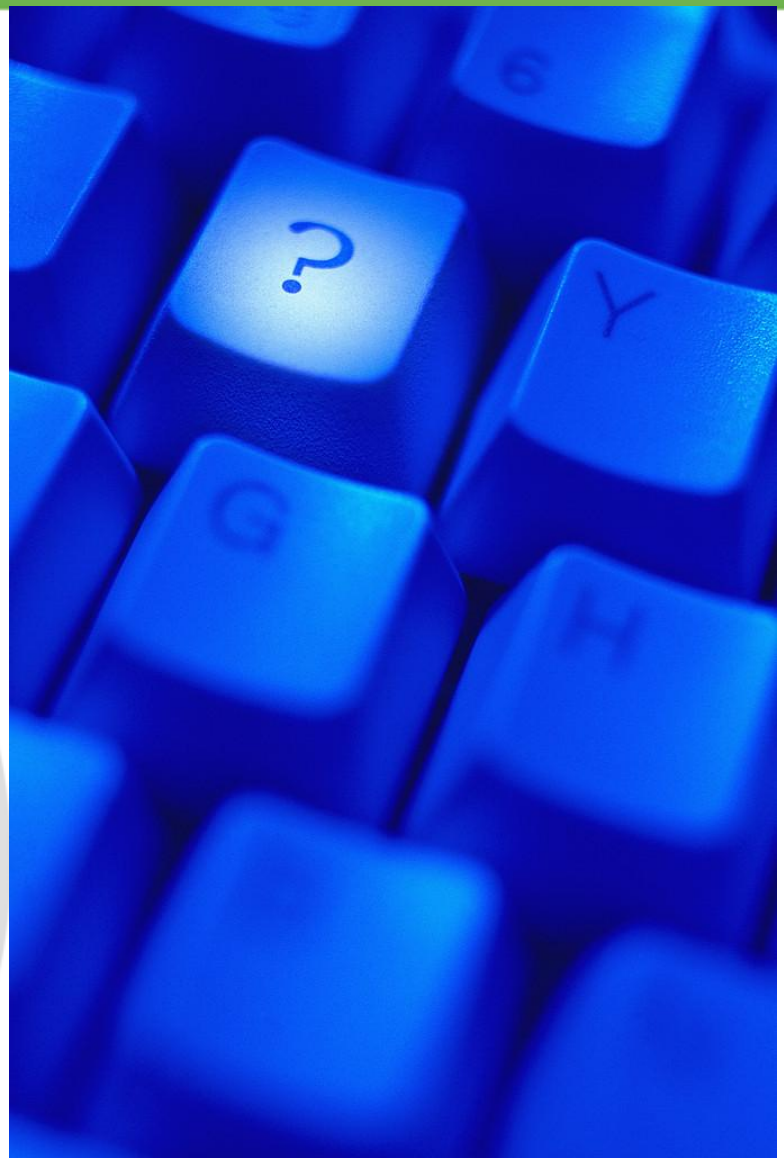
This event has passed. View the archive.

12 December 2012

What Would Walt Do?: Quality Customer Service for Libraries

This webinar shares how libraries in Colorado are integrating what they learned at the Disney Institute on Quality Service to improve customer service for patrons.

Questions?



Secretary of State
Kim Wyman

Why take online training?

Accessibility – there for when you are ready to train

Build knowledge and skills to bolster your success at work

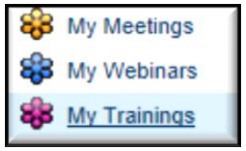
Augment resume and job applications

Advancement in the library world

- Digital Badges
- Certificate of Completion
- Performance Document enhancement

Navigating the Technology

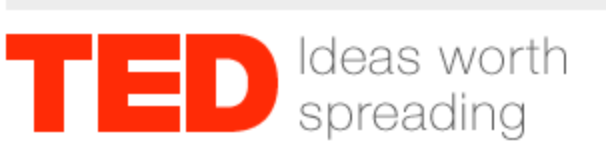
- GoToTraining and GoToWebinar



- Blackboard

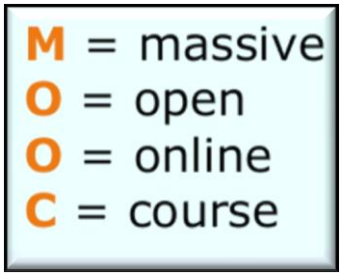
- TED

Seattle Public Library



- MOOCs

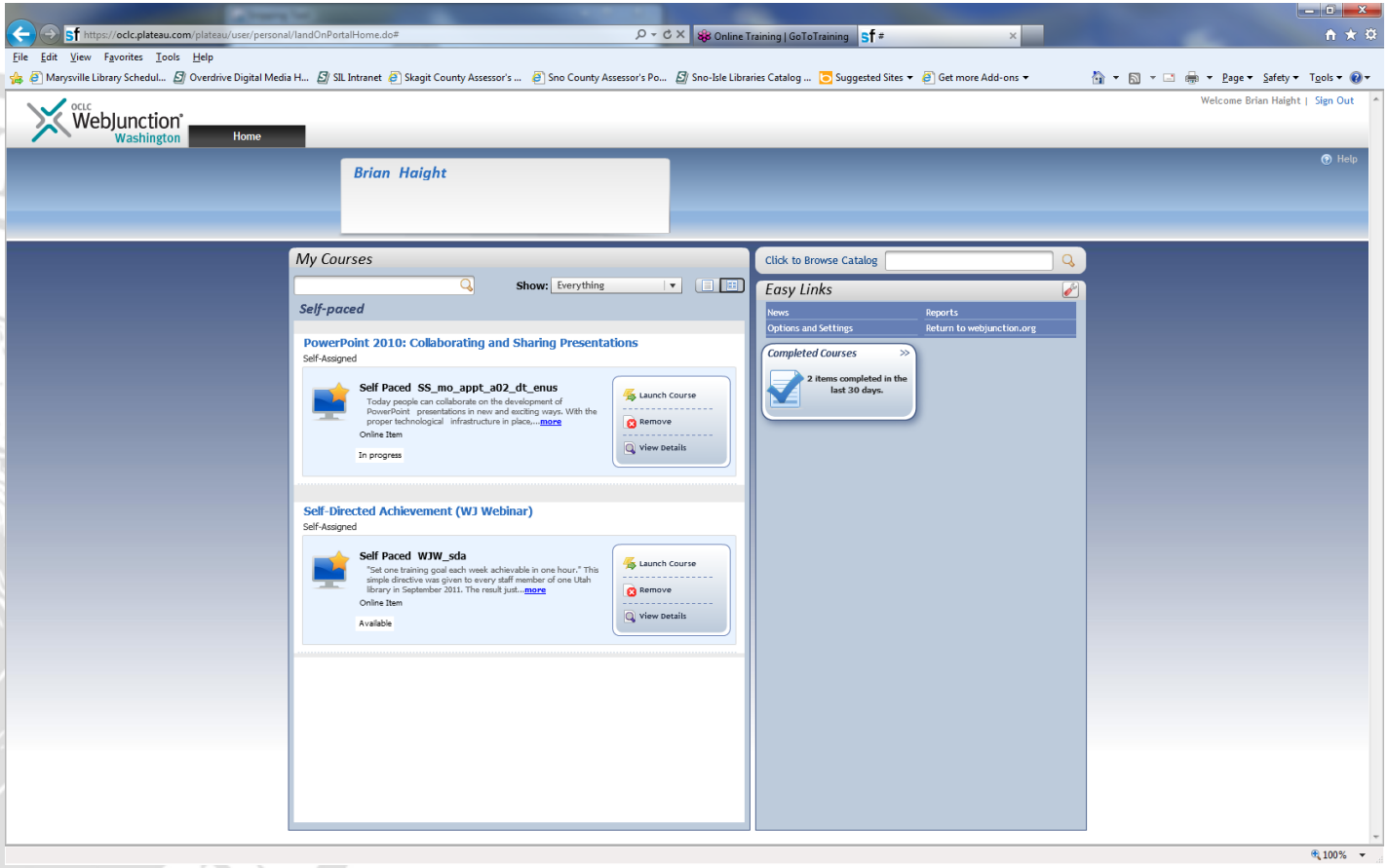
UW Seattletimes MOOCs Article



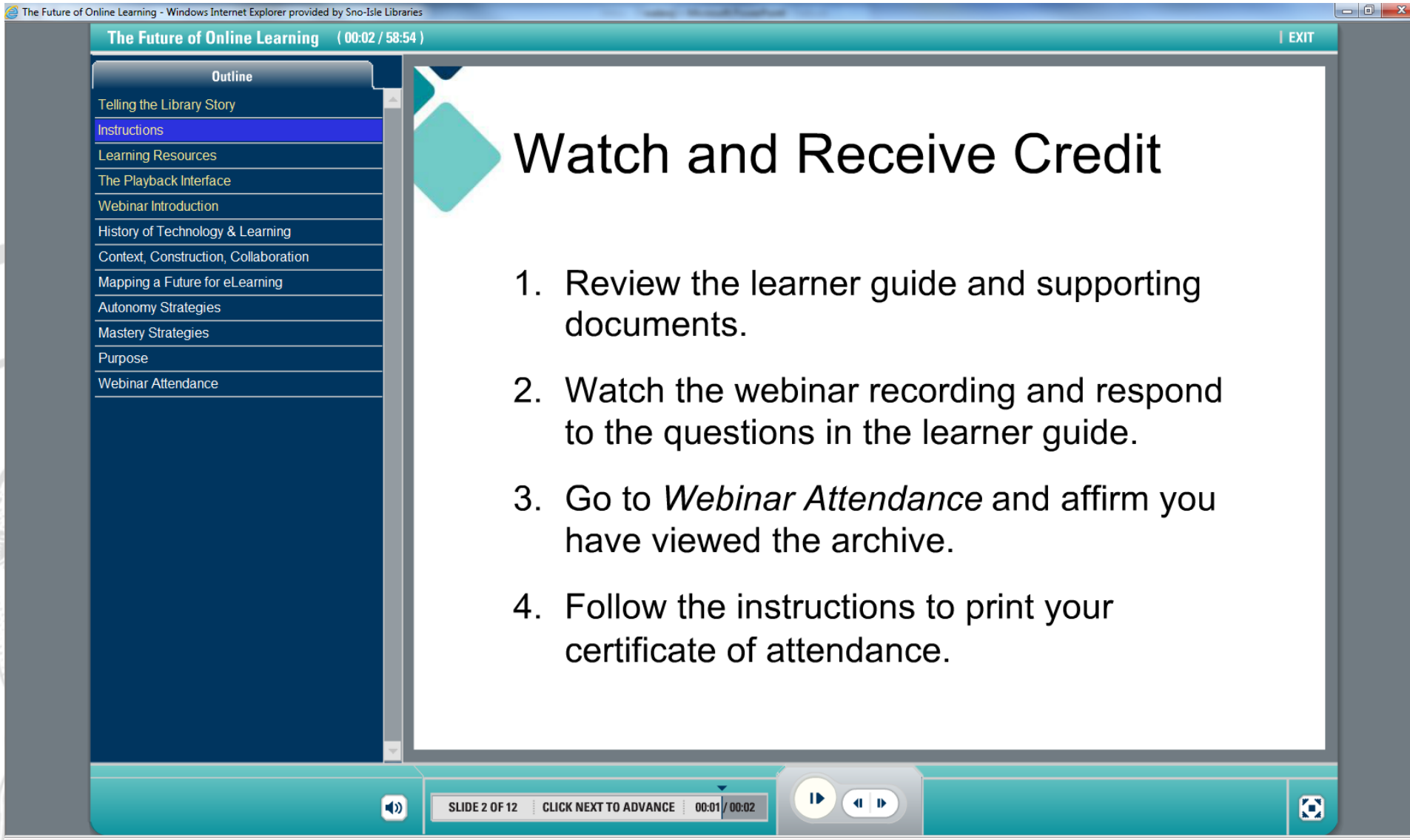
WebJunction Webinar

WebJunction – A learning place for Libraries

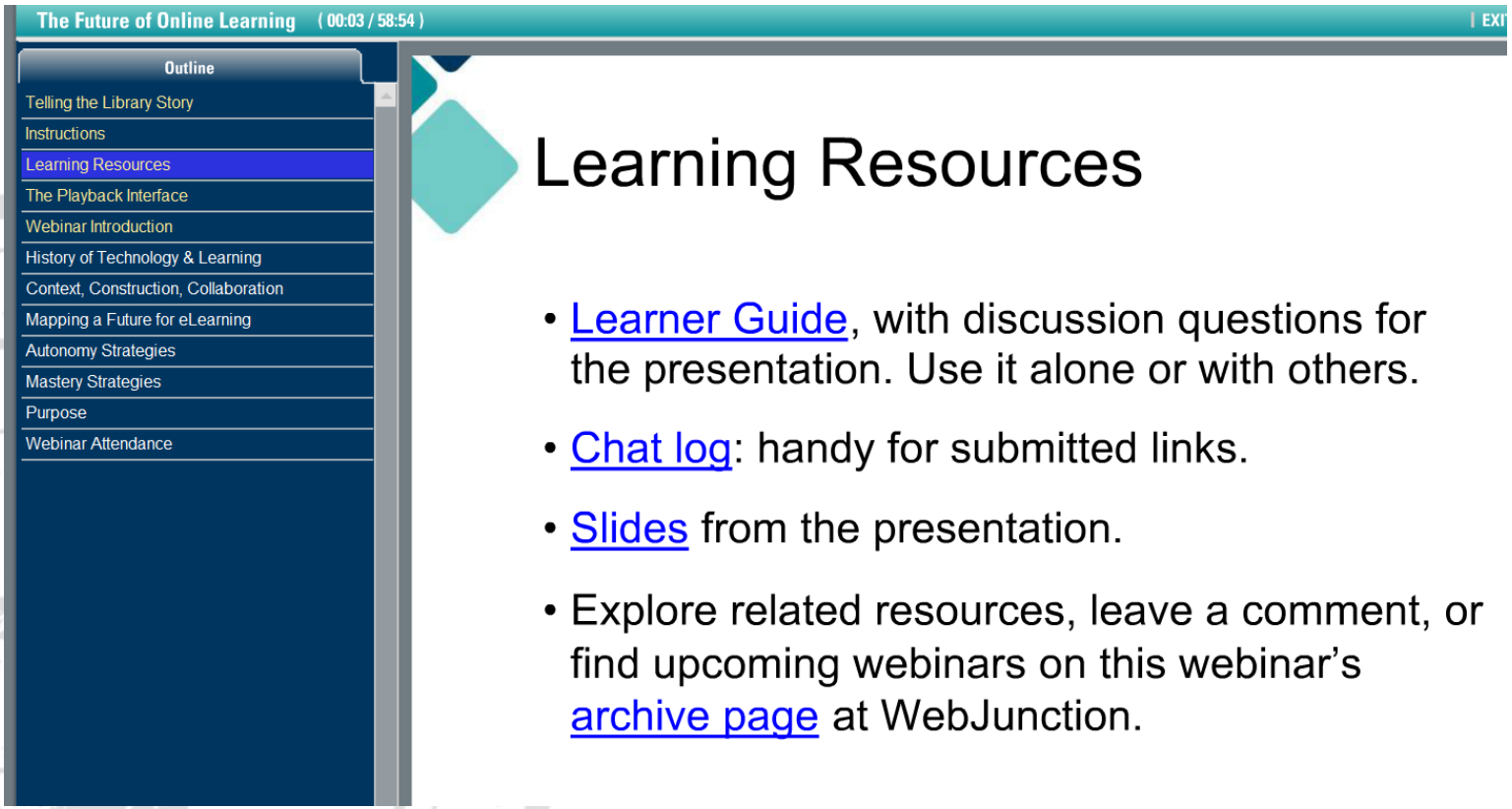
- http://blip.tv/webjunction/introduction-to-the-webjunction-lms-6034159



WebJunction Webinar
What you'll see



Resources provided



Attitude Makes the Difference!

- Be excited

  You will come away with new knowledge –that's exciting

- Be prepared

  Be there early to se up technology

- Be a participant

  Eliminate distraction

  Zone in

  Reach out

  Share via chat

  Share learning with colleagues

Attitude Makes the Difference!

- Learner guides
- Cohorts
- Archive viewing
- Integrating into learning plans/performance expectations
- Motivating learners to take the next step
- Growing a “learning organization”

Office of the Secretary of State

Washington State Library

SNO-ISLE LIBRARIES

INSTITUTE of Museum and Library SERVICES

OCLC WebJunction®

The learning place for libraries.

Thanks!

Secretary of State
Tom Wyman